



SOS Silent, Gate Trigger, and RFID tags Warranty

All SOS products that use RFID have a **3-year warranty** from the day we ship it. This warranty covers all components of the RFID products. This warranty does not cover any labor to remove or install a new or repaired unit.

Warranty Procedures:

- Call our office at 800-767-4283 to receive a Return Manufacturers Authorization (RMA) number.
- Ship the unit to our Twin Falls, ID location at your expense.
- The unit will be evaluated.
- If the unit is still under warranty and the warranty has not been voided it will be repaired and returned to factory standards or completely replaced.
- The unit will be returned to you with the same priority shipping that you used when you sent it to us (no charge).

Conditions that void the warranty:

- A board that has been burned by an electrical charge.
- Water damage to the board.
- Boards that have been physically damaged during installation.
- Evidence of unauthorized tampering or modification.

McKay S. Lundgren

President